

Titan Industrial Chemical, LLC

Conditions of Sale

Terms: Net 15 days from delivery

Credit: Carte Blanche to municipalities, institutions and other non-taxpaying entities. Three references and bank account information are mandatory on new commercial and industrial accounts.

FOB: All orders are shipped the cheapest way unless otherwise specified on the salesperson's order. Freight is prepaid to the shipper and is added to customer's invoice. All goods are FOB from our nearest distribution center.

Delivery: Allow approximately 10 business days from office acceptance of your order for delivery. Special rushes as necessary, may incur additional expenses. Allow extra time for credit check on new commercial and industrial accounts.

Discounts: All discounts are negotiated with the salesman or the Titan office.

Combining Quantities: May combine products for the lowest possible pricing per each order. This includes bulk, aerosols, quart goods, case goods, powders, etc.

Order Policy: Every order must have: phone number, zip code, PO number or customer signature, salesperson's signature, name of buyer in "Ship to" section, correct billing information, proper quantity and unit price. All orders must be printed clearly in ink.

Return Policy: If a product is damaged or does not perform in accordance to its directions, Titan Industrial Chemicals, LLC will replace, at no cost, an identical product to the customer. If a customer wants to return a product upon receipt, for any other reason than the product's performance, the customer will be responsible for shipping costs and 20% repacking charge of total invoice. Titan must be notified within 60 days of receipt if customer wishes to discuss returning products.